

getting started with kanopy

Stream films, Great Courses,
kids entertainment, and more

THOUGHTFUL ENTERTAINMENT

Available for:



Google Play



chromecast




Samsung



SMART TV

Roku

amazon fireTV

- 1 Visit **<https://mountainview.gov/kanopy>** to register for **kanopy** or download the **kanopy** app on your phone, tablet, or television.
- 2 Create an account with your name, email address, and password, or link to an existing Gmail or Facebook account.
- 3 If prompted, select your library and enter your library card number and PIN (last four digits of your phone number).
- 4 Search for titles or subjects on the top search bar or select the **Browse** button to browse by categories. You can watch up to **5 titles per month**.
- 5 Click **Watch** to watch a film or add titles to My Watchlist for later. Click  in the **kanopy** app to cast to a smart TV.

For more help, visit:

<https://help.kanopy.com>

<https://mountainview.gov/streaming>



Kanopy FAQs

What is Kanopy?

Kanopy is a video-streaming service with over 30,000 titles available including acclaimed documentaries, award-winning independent films, contemporary and classic world cinema, Great Courses, educational videos for both children and adults, and much more.

How can I access Kanopy?

You can access Kanopy on your computer by visiting <https://mountainview.gov/kanopy> or by downloading the Kanopy app on your smartphone, tablet, or smart TV.

How many titles can I watch per month and how long will I be able to access them?

You can watch a maximum of 5 videos (play credits) per month. Once you press play on a video, a play credit will be deducted from your total credits. You will have 72 hours to watch the video and you are able to watch it as many times as you want in that time period without using further play credits. If you chose to watch the same video after the 72 hours have passed, you will need to use another play credit.

Note: Play credits in Kanopy Kids and The Great Courses are for unlimited streaming. No play credits are used with content streamed within Kanopy Kids or for The Great Courses.

I've used up all of my play credits, when will my credits reset?

Kanopy play credits will reset on the first of every month.

How do I access content for kids on Kanopy?

Click "Go To Kanopy Kids" on the top menu bar to find content for children or visit <https://mountainview.kanopy.com/kids>. Parental controls can be set under the name menu in the top right.

Can I stream Kanopy on a smart TV or other device?

Yes, the Kanopy app is available on Apple TV and Airplay, Amazon Fire TV, Android TV, Roku, Chromecast, and others. Kanopy can also be cast from a mobile device to a compatible smart TV by clicking and selecting your device

Do you need to place a hold on a title?

No. All Kanopy titles are available on-demand. No waitlists, no need to place holds.

For more help, visit:

[**https://help.kanopy.com**](https://help.kanopy.com)

[**https://mountainview.gov/streaming**](https://mountainview.gov/streaming)